



## Services Update

**SECL is open for business albeit remotely. This message will be updated regularly and service continuity is subject to ongoing change.**

- We are providing vital services to our community and will prioritise ongoing access during the COVID-19 pandemic.
- Our emergency relief service is open. Vouchers are available to assist small purchases for individuals and families.
- Our Advocacy service for our migrant communities is open. We will focus on ensuring CALD communities receive the support they are entitled to from government and the community.
- We will collect data from our community and provide updates to our funders so that emerging needs can be met.
- We will support vital communications with our community on official pandemic updates and advice.
- We will support families to stay safe and connect with family safety services.
- We are actively supporting newly arrived families through our Settlement Program.
- We are linked with young people and can engage them with information, factual social media and helpful wellbeing ideas.
- Our financial counselling service is open. We are linked to the national help line and phone referral systems. In ordinary times this service is phone based so access can be continued.
- Housing support is open. We can provide advice, support and information on housing when people are isolated or separated.
- We will continue to support our tertiary students and SECL highly valued volunteers.

### HOW TO CONTACT US:

**SECL Phone Numbers: (03) 9546 5255; 9791 8344, 9547 0511, 9549 5288 (Financial Counselling)**

**SECL website: [www.secl.org.au](http://www.secl.org.au)**

Our Business Continuity Plan and further information is available on our website.

**SECL email: [info@secl.org.au](mailto:info@secl.org.au)**

Rhonda Cumberland  
South East Community Links  
CEO

**Every person counts**  
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